

# DÉCOR RENTAL FAQ'S

## **How does it work?**

Renting décor is easy and efficient. Simply browse our inventory, choose the item numbers that you would like to rent, and we will create a quote for you. Or, you can stop by our shop and pick out the items in person.

## **How long is the rental for?**

Rentals can be picked up the Thursday before your event, and returned by the following Tuesday. We try to be as flexible as possible and there are times where we allow longer rentals with no additional charge.

## **What if an item is missing or damaged while I have it?**

Occasionally, an item can get lost or broken. No worries, replacement for the item is 5 times the rental cost. If an item is damaged but can be repaired, we only charge the repair cost.

## **I cannot decide what I will need. Do you have packages?**

Well of course! It is nearly impossible to know every detail so far ahead of time. We offer packages to rent an entire inventory style. If you are planning a rustic themed wedding, you can reserve all items in our inventory that meet that description. Packages are \$350 per style.

## **Do you provide delivery and pick up?**

We do provide delivery and pick up. Delivery and/or pick up are charged at a rate of \$0.60 per mile. If a trailer is needed to transport the items, it is an additional \$100.

## **Is there a deposit?**

Deposits are required for décor rentals. Deposit amounts vary depending upon the amount of items rented. They are due upon pick up or delivery and are fully refundable when the items are returned and checked in.

## **Can I have someone else pick up and return the items?**

Absolutely! The days leading up to, and after your big day are very busy! You can designate whoever you like to do the running for you!